



April 16, 2012

**Mrs. Deborah Pickens
Heavenly Touch Maids
1617 Akron Peninsula Road, Suite 101
Akron, OH 44313**

Re: BBB Membership Anniversary

Dear Mrs. Pickens;

It is with deep appreciation and sincere gratitude that we extend our thanks for your continued support to the Better Business Bureau. Your support and commitment to BBB principles helps make our community a better place to conduct business and contributes to the quality of life for all consumers.

Our Better Business Bureau which represents Ashland, Medina, Portage, Richland, Summit and Wayne Counties has been providing services to these communities since 1920. Our mission today, as then, is to promote and foster the highest ethical relationship between businesses and its customers through voluntary self-regulation, business education and service excellence.

Truly, the Better Business Bureau would not exist today if it wasn't for companies like yours and the leadership provided by the dedicated volunteers that serve on our Board of Directors.

Thank you, once again from our entire Staff and Board of Directors.

Sincerely yours,

Christy Page
President